



## Queen Mary's Grammar School

### Year 9 Frequently Asked Questions, 28 February 2021

Please see below for some frequently asked questions	
<b>How do I book Parents' Evening appointments for my child?</b>	<p>Please visit <a href="https://queenmarysgrammar.schoolcloud.co.uk/">https://queenmarysgrammar.schoolcloud.co.uk/</a> to book your appointments. You will only need your child's first name, their surname and date of birth in order to access the online system. There is guidance on booking appointments and video appointments which has been issued with the Parents' Evening letter. If you are having any issues, please do not hesitate to contact the school for support.</p>
<b>Where can I find information on the option subjects available to my child?</b>	<p>A GCSE options booklet will be made available to all Year 9 pupils with an overview from each option subject.</p> <p>Mr Lax has prepared a video for all Year 9 pupils to watch with further guidance and will be made available to students wb 01/02/21.</p> <p>Subject teachers and Heads of Department will be able to provide subject specific guidance and Mr Lax will be bookable for other GCSE options related queries on Parents' Evening.</p> <p>An MS Form will be sent to parents to provide final GCSE options decisions, this will replace the paper copy that has been used in previous years.</p>
<b>What is the set up for lessons during this lockdown period?</b>	<p>Please visit <a href="https://qmgs.walsall.sch.uk/wp-content/uploads/2021/01/2021_remote_learning_statement.pdf">https://qmgs.walsall.sch.uk/wp-content/uploads/2021/01/2021_remote_learning_statement.pdf</a> for our Remote Learning Statement.</p>
<b>How do I know what work my child has to complete each week?</b>	<p>A Microsoft Teams Weekly Digest is sent out every weekend to parents which summarises the assignments that have been set during the course of that week and whether they have been completed or not. The email will appear from 'Microsoft Office 365' and so may be in the 'junk' folder depending upon your account settings.</p>
<b>Is there any IT support available for my child?</b>	<p>We are aware there will be many families who may have IT issues including access to technology during this difficult period. Please let us know if you are having any issues via <a href="mailto:enquiries@qmgs.walsall.sch.uk">enquiries@qmgs.walsall.sch.uk</a> who will forward your query to the relevant member of staff.</p>
<b>What welfare support is available for my child?</b>	<p>Welfare checks are being carried out across the school, parents will be contacted to make sure all is well with the family. The school wellbeing</p>

	<p>email address (<a href="mailto:well-being@qmgs.walsall.sch.uk">well-being@qmgs.walsall.sch.uk</a>) can be used to reach out for support as can the QR code sent out in the parent letter on 20/01/21.</p>
<p><b>My financial situation has changed, is there any support available?</b></p>	<p>Our school website has guidance on assistance we can provide. Please visit <a href="https://qmgs.walsall.sch.uk/pupil-premium/">https://qmgs.walsall.sch.uk/pupil-premium/</a> If your financial situation has changed, you can apply at: <a href="https://go.walsall.gov.uk/education/school_meals/apply_for_free_school_meals">https://go.walsall.gov.uk/education/school_meals/apply_for_free_school_meals</a></p>
<p><b>I haven't downloaded the Parent App and can't find the paperwork, what can I do?</b></p>	<p>Contact <a href="mailto:enquiries@qmgs.walsall.sch.uk">enquiries@qmgs.walsall.sch.uk</a>, a new invitation can be sent out allowing you to register and then log into the app.</p>
<p><b>My child has tested positive for COVID19, do I still need to inform the school?</b></p>	<p>If your child has tested positive please get in touch via the enquiries email address <a href="mailto:enquiries@qmgs.walsall.sch.uk">enquiries@qmgs.walsall.sch.uk</a> as we still continue to record cases on our school database. We will require the following information: last date in school, symptoms, date symptoms started, date of test, date of result. Your child's subject teachers will be informed so the necessary adjustments can be made and someone from the pastoral team will also reach out to see if there is any support the school can offer.</p>