



Dear Parent/Carer

Parent App – easy access to important school information

To enable you to monitor and impact on your child's attendance, behaviour and achievements in school, we use an information sharing app called 'Parent App'. You can access the app from a smartphone, tablet or PC – anytime, anywhere. The app will give you daily updates on your child's attendance, positive achievements and any potential behaviour points. School reports, pupil timetables, messages and key dates can also be shared through the app.

This information will provide further opportunity for you to positively reaffirm your child's achievements and positive behaviour in school as well as challenging any potential negative behaviours and supporting the school in its efforts.

The app will also provide you with the ability to update your contact details so that we always have the most up-to-date information in case of an emergency. If you have more than one child at school, you'll have access to information for all your children, from the same app.

Getting started with the SIMS Parent app (further detailed steps can be found overleaf)

1. We will send you an activation email, simply click on the link from your tablet, PC or smartphone to activate your account.
2. You can then register using your normal **Facebook, Twitter, Google** or **Microsoft** username and password.
3. From your smartphone or tablet, download the app from the Google Play or Apple App store – search for **SIMS Parent**.
4. From a PC or Windows phone, login online at www.sims-parent.co.uk

Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login for another parent/carer then please contact the school.

Your activation email will expire after 14 days if it is not used, please contact the school if you require a replacement after this date.

How do I register?

1. You will receive a registration email from noreply@sims.co.uk containing a unique invitation code. You will need this code to set up your SIMS Online Services account. If you do not receive a registration email in the near future, please check your SPAM folder before contacting your school.

IMPORTANT NOTE: To register for SIMS Online Services products, you will need one of the following accounts: Microsoft, Office 365, Google, Facebook, Twitter.

You're invited to start using SIMS Parent to manage your child's personal details at Queen Mary's Grammar School. If enabled by the school, you can also view child's attendance, school reports, homework assignments and more.

Simply accept this invitation and register within 90 days.

Accept Invitation

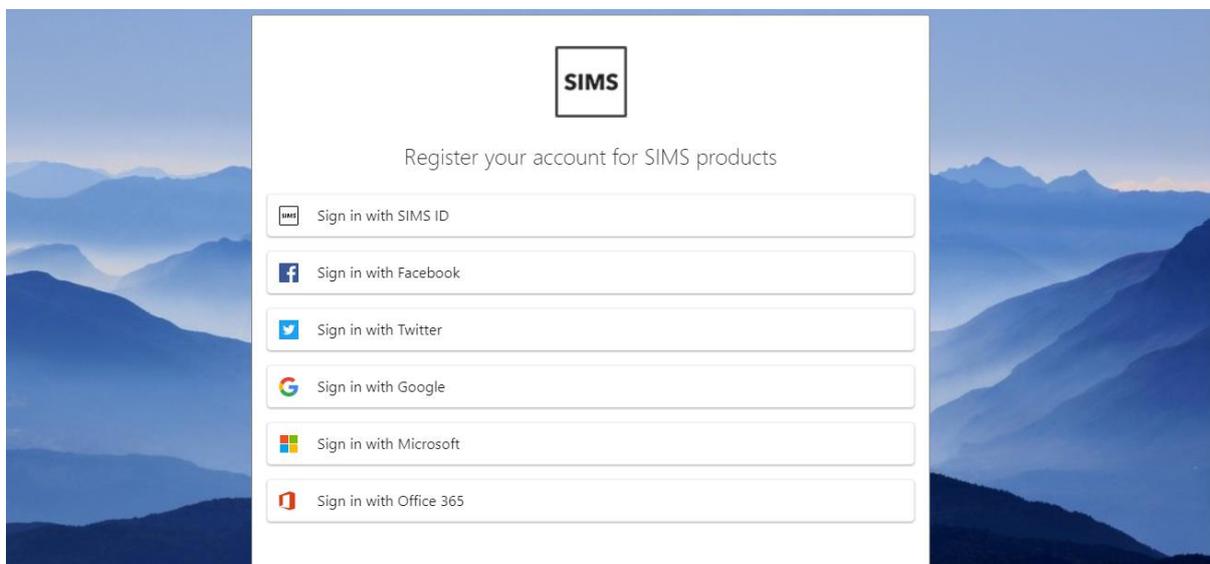
If the button above doesn't work, copy and paste the following link into your browser.

<https://id.sims.co.uk/registration/home/soscode>

Should you need to enter it, your personal invite code is: [REDACTED]

Once you've registered you can sign in using your web browser at www.sims-parent.co.uk.

You can also use the app for convenience when you're out and about.



2. Follow the link in the email to be directed to the registration page.



3. Click the button for your preferred account and you will be directed to sign in. You can create one of these accounts if you do not already have one.
4. Having selected your account provider, follow the on-screen registration process. Enter your details, i.e. DOB, this is a security check. After this you can download the app and use your same login details.



Registration

You will have received a new service invite code from either Capita SIMS or from your school administrator.

Please enter the code below and tap or click Register.

Name

(not you?)



Registration - Answer Security Questions

You are required to provide a second piece of information to confirm your identity.

What is your date of birth? (dd/mm/yyyy)

Please enter your answer

Verify

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Registration - Account Creation

Your account is being set up and configured. You will be automatically redirected when this process is complete..

Elapsed 13 seconds



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How do I sign in?

Once you have registered download the [SIMs Parent App](#) for iOS and Android devices via the Play Store or iTunes, search for 'SIMs Parent'.

You can also sign in using the web address <https://www.sims-parent.co.uk> which means you can view the information from a computer as well as a smart phone.

Log in using the same account details that you registered with.

The image displays three screenshots of the SIMs Parent App interface for a user named 'A.Pupil'.

Dashboard Screenshot: Shows a navigation bar with 'Back', 'Dashboard', and 'Menu'. The main content includes: 'Attendance' (100% this term, 8/8 this week), 'Conduct' (Achievements: 2, Behaviour: 1), 'Timetable' (calendar icon), 'Reports' (document icon, 'No data available'), and 'Data Collection' (clipboard icon).

Timetable Screenshot: Shows a navigation bar with 'Back', 'Timetable', and 'Menu'. The main content is a list of lessons for 'Today' (1st October 2020):
- Assembly: 08:55 - 09:15
- Mathematics: 09:15 - 10:05 (H3 | Miss P Patel)
- Biology: 10:05 - 10:55 (H2 | Mrs B Mehta)
- Chinese: 11:20 - 12:10 (H3 | Mrs Y Wang)
- History: 12:10 - 13:00 (H3 | Mr A G Kolaric)
- Chemistry: 14:00 - 14:50 (H2 | Mr R J Short)
- Physics: 14:50 - 15:40 (H2 | Mr M Senoeda)

School Details Screenshot: Shows a navigation bar with 'Back', 'School Details', and 'Menu'. The main content includes: 'Queen Mary's Grammar School' (Sutton Road, Walsall, WS1 2PG, United Kingdom), contact information (01922-720696, enquiries@qmgs.walsall.sch.uk, www.qmgs.org), and 'Key Dates':
- 5 Days Programme: 23 Oct 2020
- Autumn Half Term starts: 26 Oct 2020
- Autumn Half Term ends: 30 Oct 2020
- 5 Days Programme: 20 Nov 2020
- Autumn Term ends: 18 Dec 2020
- Christmas Holiday starts: 19 Dec 2020
- Christmas Holiday ends: 4 Jan 2021
- Staff Training Day: 4 Jan 2021
- Spring Term starts: 5 Jan 2021
- Spring Half Term starts: 15 Feb 2021
- Spring Half Term ends: 19 Feb 2021
- Spring Term ends: 31 Mar 2021

Troubleshooting:

- Before completing the registration process, users should be signed out from all accounts. Alternatively, the registration process should be carried out in a private browser window.
- If you have forgotten your password, please contact Microsoft, Office 365, Google, Facebook or Twitter and request a new password.
- Once you have signed into your SIMs Online Services product, further help is available by selecting Help from the menu or clicking the item in the footer.